

June 6, 2022

Apology and Alert Concerning Spam E-mail (Spoof E-mail)

We would like to take this opportunity to thank you for your continued support.

We have recently confirmed that so-called "spoof e-mails" have been illegally sent out several times, impersonating our company and our officers and employees.

We deeply apologize for any inconvenience caused to those who received these e-mails.

None of these e-mails were sent by our company, nor were they the result of a leak of information from our company.

If you receive a suspicious e-mail purporting to be from Wakamono-Pharmaceutical that you have no idea what it contains, or that you believe to be suspicious or unrelated to your business, please delete it without opening the e-mail, referring to the attached file, or clicking on the URL in the body of the e-mail, as there is a risk of virus infection or induction to a phishing site. Please delete the e-mail without opening it, referring to the attached file, or clicking on the URL in the body of the e-mail.

How to recognize spoofed e-mails

The domain of the e-mail address we send out is

@wakamoto-pharm.co.jp

@wakamoto-shopping.jp (for customers of our official online store).

Please confirm that the above domains are the Company's e-mail address.

Although we take great care to prevent information leaks and unauthorized access, we will continue to strengthen our information security measures. We are considering taking decisive action, including immediate legal action, against the sender of the "spoofed e-mail," and we appreciate your understanding and cooperation.

Please contact us using the "Inquiry Form" on our website if you have any questions regarding this matter.